

TERMS & CONDITIONS

EPD Maldives Pvt. LTD
Muni Building 5th Floor, M
Loobiyaa 20319
Ameenee Magu
Male
Republic of Maldives

BOOKING POLICY

A deposit of 20% of total amount is due within 10 working days of a provisional reservation.

A booking is not confirmed until the deposit has been received by EPD Maldives PVT. Ltd. or EcoProDivers UG. Final payment is due 60 days prior to departure and the company reserves the right to cancel a booking if final payment is delayed.

If the booking is made less than 60 days prior departure, full payment is due.

CANCELLATION POLICY

If you cancel:

More than 60 days prior to departure cancellation fee of 30% is charged (or loss of deposit, whichever is greater).

60 days or less prior to departure a cancellation fee of 100% is charged

Note: the above percentages are of the total booking cost, not on any deposit received.

The cancellation has to be made in writing.

(Update due to Corona, valid until further notice)

The booker may cancel the booking related to travel restrictions due to Corona pandemic, which are not covered by a travel cancellation/interruption insurance, until 7 days before the trip starts, and receive a full refund.

In the event of cancellation by EcoPro Divers due to Corona Virus, regulations imposed by Governments, or other matters outside the control of EcoPro Divers, the booker will receive a full refund of all sums paid.

INSURANCE

We recommend purchasing cancellation insurance, in the event of unexpected changes in your travel plans.

Baggage/Dive Equipment Insurance is also recommended. We do require every diver to have valid accident and medical insurance.

Should Diving Insurance not be obtained prior to your visit, this can be arranged in resort with DAN Insurance 7 days for 30 USD

We recommend purchasing cancellation insurance, in the event of unexpected changes or illness in your travel plans.

DIVING

To partake in any scuba diving activity with EcoPro Divers, we will require that you as the customer hold a certification from a recognised scuba diving agency such as SSI, CMAS, NAUI and PADI or similar. It is the client's responsibility, as a certified diver, to respect and follow the guidelines given by the EcoPro Divers guides, instructors and cruise director plus to follow the regulations stipulated by their certification agency. Clients are solely responsible to provide a certification card and log book. Ignoring the directions given by the guides, or not presenting certification card, log book may cause a limitation or disqualification from scuba diving on the voyage. The diver accepts their responsibility to be technically capable and physically able to participate in the activity of scuba diving and fully accepts the risks associated. We reserve the right, for safety reasons, and at the discretion of the EcoPro Divers guides, instructors and cruise director to refuse access to one / several / all dives if they do not have the necessary competence to participate safely or if the dive is considered beyond their current level of diving like strong currents etc

All divers must either have Open Water with at least 30 logged dives in the past 5 years. All divers must produce a written/stamped logbook with your last dives and all necessary certification cards for the type of dives they wish to undertake. Dive insurance details MUST be provided on arrival. EAN Nitrox 32% will only be available to divers who are certified in this speciality.

ITINERARIES

All liveaboard itineraries are subject to various unpredictable changes including weather conditions and changes in Maldivian Government approval. Whilst EcoPro Divers make every effort we cannot guarantee diving at specific sites. In adverse weather conditions the guides and captain of the boat will have the final decision about which dive sites to visit to ensure that the guests, staff and boats safety is not compromised in any way. If in the unfortunate event that dives are missed or dive sites are not reached due to weather conditions or other unforeseeable changes, EcoPro Divers will not offer a refund or compensation.

FUEL SURCHARGE

Especially we in the Maldives, where more than 90% of the products are imported, are not spared from the extremely rising prices.

As the bad €/€ exchange rate has already made the holiday much more expensive, we do not want to raise the prices directly, but we are forced to charge a fuel surcharge at the moment.

We will regularly adjust this to the actual fuel prices in the Maldives and hope to be able to cancel it soon again. In the last 4 months, fuel prices have risen by 40%.

We are currently charging per Person 105\$ for a 7 night safari, 150\$ for 10 nights, 165\$ for 11 nights and 210\$ for 14 nights, the surcharge can be paid on board or in advance.

We are incredibly sorry for this situation but we ask for your understanding that we have to cap our costs here. We thank you in advance for your understanding.