



PLEASE READ CAREFULLY BEFORE TRIP START

Passports & Visas:

All guests must have a passport valid for at least six more months from the date of arrival. 30 day tourist visas are issued on arrival at the immigration desk at any Indonesian international airport for all nationalities and have a cost of 500,000 IDR or its equivalent in USD or Euros.

Alternatively, it is possible to apply for the tourist visa online creating an account and paying in advanced using the official government website **molina.imigrasi.go.id**.

All visitors must be in possession of a return/onward flight ticket.

24 hours prior to entry, complete the electronic custom application at **ecd.beacukai.go.id**, photograph the QR code and show upon request.

On arrival:

Please, allow enough time in between your international flight landing in Bali or Jakarta and your domestic flight to Labuan Bajo, taking in account possible delays.

Upon arrival on the day of the safari start, guests will be met by an Eco Pro Divers staff member **at their flight arrival time** in front of the arrival exit door, after baggage claim, at Komodo airport in Labuan Bajo - easily recognizable by a sign reading "Eco Pro Divers" or "Eco Pro Duyung Baru". Later arrivals will be received at the same place according to the flight time.

ATTENTION: For guests already staying at a hotel in Labuan Bajo, the meeting point will be in town at the harbour KP3. Time will be arranged for every individual/group accordingly.

In case of need we can be reached at the following phone numbers:

Thomas (Operation Manager) +41 79 418 43 18

Tone (Boat Manager) +62 877 9517 0736

IN CASE OF EMERGENCY

Alex (Managing Director)

(Maldivian phone) +960 7 658528,

(German phone) +49 174 6904998

Insurance:

We do require all divers to have valid insurance that covers diving accidents. Proof of this have to be presented to the dive guides at check-in.

We assume no liability and take over e.g. pressure chamber and transport costs. The closest chamber is located in Labuan Bajo at the Siloam Hospital.

Diving:

On the day of arrival and departure there are no dives, and on the rest of the days there are 3 dives per day.

On the day before departure there will be one or two dives in the morning. In the afternoon that day the boat returns to the harbour. Divers must ensure that they leave a minimum of 24 hours between their last dive and their flight departure (or going to altitude).

For all diving sites visited en route our dive guides will give you a detailed and comprehensive dive briefing before you enter the water.

All dives will be guided, it is not allowed anywhere in Komodo National Park to dive unguided in buddy teams.

Within the diving groups led by a diving guide, all divers will be assigned a buddy. As qualified divers, our guests are responsible for their own safety and that of their buddy during the dive, as well as following the dive planning and execution, and staying always with the group. Each diver must have their own dive computer. Dives must begin, execute and end with the group. You are expected to be able to dive to a standard as per the certification and experience requirements outlined for each itinerary and as such able to complete the dive with your buddy and following the dive guide.

Your maximum diving depth will be dependent on your certification and experience of both buddies. It is your responsibility to check what depths your insurance policy covers you for before your arrival.

Decompression diving, solo diving and technical diving is strictly prohibited.

Courses:

We offer a range of courses on-board, from beginner to a range of specialty courses.

Courses are subject to availability and itinerary and include course materials (where required) and certification fee. If arranged on-board a 10% service tax will be added.

Courses have to be requested **before** trip start.

Dive equipment:

We recommend the following diving equipment:

Mask, snorkel, fins, boots, wetsuit, regulator, BCD, SMB (with a minimum of 5 metres of line to deploy during the safety stop) and a dive computer with spare batteries and a torch for any night dives.

The average water temperature is 29°C and we recommend a 3mm wetsuit.

Rental equipment is available on a limited basis. Rental equipment must be requested prior to the trip and we require information on suit size, weight, height and shoe size in

order to prepare the correctly sized equipment for you.

All divers are required to use a dive computer and SMB and carry reef hooks for every dive and a torch for night dives throughout their safari experience for safety reasons.

Please bring your own or ask us what is available on-board.

You are not allowed to use gloves!

Tanks & Adapters:

We have 12l DIN tanks and INT adapters available on-board. 15l Tanks are available for rent with a rental fee and only on request.

Nitrox:

We offer Nitrox, in subject to demand and availability. And is extra charged. Nitrox can not be guaranteed and in case of no availability due to technical issues it's not refundable.

Internet:

It is possible to get a local simcard for data/internet, calls or messages at the arrival area in any airport in Indonesia showing your passport. It is inexpensive and will give you very good reception in most parts of Komodo National Park, especially in the Central area (some locations of the North and South of the park don't have coverage). Signal strength can vary depending on the exact location and the weather, which may result in intermittent and/or slow connections.

Cabins:

All the cabins accommodate two guests. In the lower deck two cabins are equipped with a double bed and one with twin beds. On the maindeck we have the SeaView cabin with double or twin beds. Cabins are pre-sold and allocated prior to arrival. All cabins are air conditioned and have private shower/toilet. It is not necessary to bring towels, as shower and beach towels are provided.

Bathrooms:

All bathrooms are equipped with a shower, sink and toilet. Please take extra care in the bathroom not to slip and close the shower curtain and door when using the shower. Placing toilet paper down any toilet on-board is not acceptable. This not only risks blocking the system but it also finds its way in to the delicate reef systems causing irreparable damage. Waste paper bins are provided in all bathrooms and are emptied regularly.

We provide **ecological shampoo and shower gel**. Also you will get towels so it is not necessary to bring with you.

Food & Drink:

The meals on-board are usually buffet style with a variety of dishes to suit everyone. Water, tea and coffee are complimentary. Soft drinks, fresh juices and alcohol (cocktails, liquors, wine and beer) are available for an additional charge. For any special dietary requests, such as vegetarian or any allergies, please inform us prior to arrival.

Alcohol:

Importing of alcoholic beverages has a restriction of 2.25 liters per passenger.

Alcohol is available to purchase on board.

Guests will not be permitted to dive after consuming alcohol or under the influence of a hangover as this seriously impairs your judgment and increases your risk of decompression sickness. If the guides deem that you are unfit to dive you will be asked to skip the dive. Your safety and well-being are paramount so this request by the dive guides will only be made to avoid accidents.

Tips/Service charge:

Mandatory tip/service charge per Person:
15\$ per night

Currency accepted onboard:

All prices are in US dollars when onboard but we accept in cash Euros, Indonesian Rupias (IDR) and US dollars.

Please bring enough cash with you to pay your bills.

Taxes:

Taxes are included in the prices.

Any equipment rental, special tank requests and onboard purchases paid locally will be subject to 10% service charge.

Electricity:

Standard 230V, european sockets (type C and F)

We do not accept liability for any damage caused by AC voltage.

And finally:

If you have never been on a liveaboard before, then expect a few adjustments from normal life to enjoy your week. Please keep in mind that you are in a foreign country with a foreign culture.

If you experience any problems during the week, please ensure that these are raised with the dive guides as soon as is practically possible. The guides and the boat manager will always try their best to solve them. Even with the best will in the world, unspoken difficulties cannot be solved - so please contact us with any concerns. However, if something remains unresolved make sure you raise it with the Boat Manager at the end of your week.

Check out:

The rooms must be free at **7am** on departure day. Transfer to airport or to a hotel/restaurant/spa from boat is between **7am and 8am. (Group transfer)**
Latest check out 8am (extra transfer 15 USD per person)

Important Information!!!

Due to a change of the insurance policies from DAN we would like to inform you, that all divers which are 75 years or older, must produce a medical certification from a physician knowledgeable about diving. The certificate should mention your fitness to dive – your current health conditions.

The medical certificate has to be sent to EcoPro Divers by e-mail in order to being able to clear your diving activities with DAN, so that we can clarify the insurance criteria in advance for our clients. Please do not forget to indicate the boat and the trip date!

No diving activities will be possible until DAN has cleared the respective person for diving. Please send the details to info@ecoprodivers.com so that we can request clearance to participate in diving activities from DAN prior to arrival.

Packing; remember to bring:

- Personal clothing & toiletries
 - Ear plugs are recommended if you are a light sleeper
 - Water-proof bags to store electronic items (land camera, passports) in case of water damage whilst on board
 - Note: Hard suitcases are hard to store onboard so please use roll up/collapsible style bags where possible
 - Logbook with your most recent dives in
 - Valid diving association certification proof
 - Valid travel insurance
 - A copy of valid diving insurance details per person (translated in English by your insurance company if not already) stating the start and ending date of the diving cover with the exact diving insurance covered by the policy.
- Without this document, you will be required to purchase diving insurance locally before you may begin diving.
- medical first aid box & prescription medicines